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## **Intel Corporation's Accountable Care Model Demonstrates Impressive Results**

### **Intel-Designed *Connected Care* is Saving Money, Improving Care, and Getting High Marks from Employees**

Intel Corporation, with support from Portland Oregon-based consulting firm CedarBridge Group, has shown that an employer can leverage its purchasing power to create a better experience of care for employees and their families, with high quality healthcare services that cost substantially less than comparable national health plans. The *Connected Care* value-based healthcare offering, an option for Intel employees in five regions of the United States, now has multi-year data that demonstrates success in achieving the healthcare triple aim: improved quality of care, increased patient satisfaction, and lower costs of healthcare services for employers and employees alike.

The recently published Intel [white paper](#) on *Connected Care* is the third of a series on Intel's most ambitious employee healthcare initiative. The paper explains Intel's success implementing an employer-sponsored accountable care model in four states (five regions) where the company's largest employee populations live and work— New Mexico, Oregon, Arizona and in two regions of California, and detail a case study on one of the delivery systems contracted to offer *Connected Care* health services. Data from Oregon shows that employees and their families are experiencing demonstrably better health outcomes with a 94% employee retention rate in the program. Intel's *Connected Care* is also proving more cost efficient than traditional plans, translating to average savings of 17% per member per month, totaling \$1.8M savings **per month**, for the healthcare provided to employees and dependents in Oregon alone.

*Connected Care* members enjoy a high-touch, coordinated care experience whether receiving care in one of Intel's onsite primary care clinics, or from a primary care or specialty provider within the *Connected Care* community network, because the contracted delivery systems offering *Connected Care* in each region are measured not just on the clinical care they provide, but also on the processes they use for sharing information electronically in referrals and on the ease of getting appointments for care. With a portion of their annual payment from Intel for the healthcare of *Connected Care* members at risk, the contracted delivery system partners in Oregon have risen to the challenge. and it shows. *Connected Care* members rank their satisfaction with their healthcare benefits and services higher than those employees who selected either of the two national health plans offered to the Oregon Intel population, providing the company with an advantage in recruiting and retaining employees in a competitive market.



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CedarBridge Group provided Intel with strategic consulting, subject matter expertise, and project management services in support of its innovative *Connected Care* model.

“CedarBridge Group was honored to work with Intel and its delivery system partners on *Connected Care* in four of the five regions it offered” said Carol Robinson, CEO and founder of CedarBridge Group. “Each region where *Connected Care* is offered required different solutions for improving care coordination, based on many factors. CedarBridge provided strategic support and subject matter expertise in health IT and data sharing, while Intel set the standard for collaboration and accountability of all organizations involved in developing and implementing *Connected Care*. This model can be adopted—and adapted—by other employers across the country to drive better, more affordable healthcare in the U.S.”

### **About CedarBridge Group:**

CedarBridge Group LLC is a boutique consulting firm specializing in applied strategy for improving healthcare through effective use of information technology and data. With six years of experience as a firm and decades of shared experience on the CedarBridge team, we are highly skilled at guiding complex change initiatives with strong project management, trusted expertise, and a penchant for helping our clients find practical, scalable solutions to the challenges they are striving to solve. The CedarBridge organizational model offers the most affordable and accountable way to access a deep bench of strategic and technical consultants; we bring an experienced staff of full-time employees and a trusted team of hand-selected subcontractors and partners from across the United States.

In addition to the four years of consulting support provided to Intel Corporation for *Connected Care*, CedarBridge has been contracted for a variety of services by federal, state, and local government agencies, statewide and regional health information exchange organizations (HIEs), national associations, and many large and small private sector healthcare and human service organizations.